



Auf dem besten Weg



Basel

Culture Unlimited.

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Your specialists for

- Business trips
- Event organisation
- Club journeys
- Cultural trips
- Round trips
- Spa treatment- & wellness holidays
- Shuttle service
- and much more

Protection Concept for the Swiss bus travelling business

WE KNOW US – WE TRUST IN US!

Travelling in buses of private companies is a personal thing! No «Stop and Go» with additional, unknown guests coming on-board.

The safety and well-being of our guests and employees is our first priority.

In a summary the most important parts of the comprehensive protection measures.

The protection concept of the Federal Council as well as that of the Car Tourisme Suisse association is the basis for these measures that have been approved by the Federal Office for Health (BAG).

We thank you for your trust in the Robert Saner Car-Reisen AG.

Hand Hygiene

Measures

Disinfectants

- There are 1 - 2 disinfectant dispensers available per vehicle
- Customers will bring their own disinfectants
- Additional stock of hand disinfectant (to be handed out if required)

On-board toilet

- An information sheet will inform about how to use the toilet facilities correctly
- The fresh water tank is refilled with fresh water prior to every journey
- Disposable hand towels are available
- A re-lockable waste container is available

Keep your distance

Measures

Capacity of vehicle

- Whenever possible we avoid full capacity - recommendation:
49-54-seater busses accepting a maximum of 30 to 40 guests
30-48-seater busses accepting a maximum of 19 to 29 guests
19-29-seater busses accepting a maximum of 10 to 18 guests
- Leaving the seats behind the driver unoccupied (seats 1a / 1b)
- Leaving the seats behind the tour guide unoccupied (seats 1c / 1d) (only, if a tour guide is on-board)

Attention!

Another alternative is to have the vehicle fully occupied (all seats are taken) under the condition that all passengers wear a face mask (compare Item 3).

Working with an unavoidable distance of less than 2 metres

Measures

Obligation to wear a face mask / Rules of conduct

- Observing the general conduct of rules as laid down by the Federal Office for Health BAG
 - wash hands thoroughly (before and after a journey)
 - do not shake hands
 - cough and sneeze into a tissue or the crook of your arm
 - dispose of your used tissue in plastic bags (passengers bring along their own bags)
 - stay home if you have a temperature
- Passengers / tour guide are / is obliged to wear a face mask in case of a fully occupied bus (own responsibility)
- Driver reminds of the obligation to wear a face mask regularly / BAG rules of conduct
 - Day trips: mornings / evenings
 - Overnight trips: every morning prior to the start of the tour

Protective gloves

- Wearing gloves when loading and unloading luggage (driver)
- Wearing gloves when handing out objects (driver / tour guide)
- Wearing gloves while serving on-board (tour guide)

Additional stock per vehicle

- each vehicle is provided with a protection set (limited stock)
 - thermometer (touchless)
 - hand disinfectant
 - disinfection tissues
 - disposable gloves
 - protective masks (only hygiene masks)
 - roll of small plastic bags

Attention!

It is the explicit **responsibility of each individual passenger** to observe the obligation to wear a face mask. As in case of the safety belts, the driver is only obliged to remind everyone of the obligation to wear a face mask before the journey starts.

For safety reasons (becoming tired due to lack of oxygen) it is not advisable for the bus driver to wear a face mask while he is driving!

Cleaning

Measures

Cleaning before/after each journey by driver

- Sticking to the usual standard cleaning regulations
- additional cleaning / disinfecting all points of contact:
 - Handles
 - Support surfaces
 - Folding tables
 - Rear of seats
 - Arm rests
 - Safety belts (buckle and counterpart)
 - Seat adjusting button
 - Switch (light / ventilation / multimedia)
 - Inner window panel
 - Board toilet
 - Board kitchen

Waste disposal by driver

- Regularly emptying all waste bins (above all at hand washing facilities)
- Using auxiliary means (broom, shovel etc.); no direct contact with waste
- Wearing gloves
- Do not press waste disposal bags together (escaping air!)

Attention!

In case of day trips it is neither possible (working- and resting regulations for the driver - ARV) nor sensible to clean the bus during the journey, e.g. during breaks.

In case of overnight trips, cleaning measures must be carried out each evening, if possible.

It is not necessary to subject the upholstery to a special cleaning.

COVID-19 Infected

Measures

Driver

- Self-checking state of health prior to the journey

Passengers

- Self-checking state of health prior to the journey
- Advice by driver before the journey starts

Attention!

Passengers and drivers that show symptoms of the illness, feel ill or those who have had contact with a COVID-19 infected person are not allowed to take part in the journey.

Special Working Situation

Measures

Entering / Leaving

- Laying down rules for the entering and leaving procedure per journey, e.g.
 - forming lines («one behind the other»)
 - only using one entrance (front entrance)
 - admission according to seat number (start: front)
- driver giving precise instructions prior to entering / leaving
- no active help offered by driver when entering / leaving (no body contact!)

Seats

- Leaflet with the general rules of conduct in every seat pocket
- Changing seats during the journey is not allowed (fixed seating arrangement)
- Dispose of waste only in closed containers

Tour guide microphone

- Only to be used by tour guide or one other person
- Using a protective sleeve

Additional information by driver before the journey starts

- Pointing out the obligation to wear a face mask / BAG rules of conduct
- Pointing out the leaflet in the seat pockets
- Request to observe the regulations
- Pointing out the responsibility of each individual passenger